



DAL ALUMNI VOLUNTER HANDBOOK

an introductory overview of roles, responsibilities, and resources



www.dal.ca/alumni



DALHOUSIE IS STRENGTHENED IN OUR DIVERSITY.

We are committed to being a place where everyone feels welcome, and we have a number of supports and resources aimed at fostering these values. Dalhousie has policies preventing discrimination, harassment and sexualized violence, and we are actively working to support diverse gender identities and enhance our initiatives to address anti-Black racism. It is our goal to become a fully inclusive community that is characterized by equity and respect.



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WELCOME

We are thrilled to welcome you as a volunteer with the Dalhousie Office of Advancement! For years, alumni have been the backbone of Dalhousie's success, spreading our pride and influence worldwide through our dedication as volunteers and leaders. Since the establishment of the Dalhousie Alumni Association in 1871, alumni and friends have come together to make a difference in our communities, creating initiatives that foster relationships, assisting students and strengthening our society.

Your involvement as a volunteer with Dal offers a wonderful opportunity to engage with a diverse alumni community and contribute your own unique perspectives to further the University's impact.

Please take a moment to familiarize yourself with the resources provided and don't hesitate to reach out if you have any questions. Whether you're a seasoned volunteer or just starting out, we look forward to collaborating with you on this journey.

Thank you for your support!

Sincerely,

Alana Riley (MBA'17), President, Dalhousie Alumni Association



MORE THAN

160,000 ALUMNI

IN MORE THAN

150 COUNTRIES

WITH MORE THAN

150 YEARS OF VOLUNTEERISM



ABOUT THE OFFICE OF ADVANCEMENT

The Office of Advancement works with alumni, donors and friends of Dalhousie to strengthen and build on existing relationships. We discover and highlight shared interests, secure support for the university, and work to increase connections with Dal's alumni around the world.

VISION

A high-performance university advancement team that achieves outstanding results by inspiring others to provide Dalhousie University with the means to meet and exceed its goals.

MISSION

The Office of Advancement will deepen the university's affinity with its alumni and friends through compelling communication and proactive engagement, motivating them to invest in Dalhousie's vision of the future.

WHAT TO EXPECT AS A VOLUNTEER

The Office of Advancement is committed to fostering an inclusive, respectful community and volunteer experience, and strives to empower our volunteers as socially responsible citizens that uphold these values. Volunteering with Dalhousie opens pathways to new connections, experiences and opportunities for you, however each volunteer role is unique. We encourage you to discuss your role with us directly should you wish to know more about what you personally should expect as a Dal volunteer.

TIME COMMITMENT

Volunteering is a flexible and easy way to connect, engage, and give back to Dalhousie University and your community. Time-commitment varies by role — some are more structured such as boards and committees, the Dal Insight Circle, and the Global Ambassador program, while others are more flexible such as event supports and mentorship. You can connect with our volunteer coordinators at any time to discuss your individual interests and availabilities, or any conflicts with scheduling you may experience.

SELECTION PROCESS

Some of our volunteer opportunities, particularly our boards and committees, Global Ambassadors and the Dal Insight
Circle have more robust and tailored application processes. These measures are in place as part of our commitment to the diversity, inclusion, and accessibility of our volunteer programming. For further details on the specific selection processes, please visit our role descriptions at www.dal.ca/alumni/volunteer.

COMMUNICATION

Our primary method of communicating volunteer opportunities, news, and updates will be through email. Occasionally, if something urgent should arise, we may contact you via phone. Lastly, while contact via physical mail is rare, we do ask that our volunteers provide active mailing addresses as this ensures you are eligible for our exclusive Benefits program, event invitations, and additional opportunities that are local to you. To ensure that your contact information is up-to-date, please <u>visit our website</u> or send us an email at volunteer@dal.ca.

POLICIES AND AGREEMENTS

All volunteers are expected to review and adhere to a <u>Volunteer</u> <u>Code of Conduct</u>. These policies are in place to ensure a healthy, supportive, and safe environment for all volunteers, and will be provided to you at the time of signing up. Depending on the nature of your role, you may also be asked to sign a Photo/Media release form, a Confidentiality Agreement or other role-specific agreements or waivers. Should you have any questions regarding these policies please contact us at volunteer@dal.ca.

TRAINING AND ORIENTATION

The majority of our volunteer opportunities will provide role-specific training before you start. Timing for this training is scheduled in advance and may vary from online workshop to one-on-one phone call or meeting. When you are enrolled in an opportunity, a volunteer coordinator will connect with you directly to further outline any required training.

We would like to emphasize that all of our volunteers are encouraged to participate in our Cultivating an Inclusive Environment workshop, facilitated by Dalhousie's Human Rights and Equity Services team.

Lastly, all volunteers will be connected with a volunteer coordinator at their time of enrollment, and are encouraged to reach out to these contacts or volunteer@dal.ca with questions or concerns at any time.

VOLUNTEER RECOGNITION

We are always grateful for the support that our volunteers provide, which continuously enhances our programming and makes various opportunities possible for our students, alumni and communities. We strive to show our thanks in a variety of ways and will often give volunteers a token of our appreciation, ranging from alumni swag to exclusive opportunities, perks, and more.

EXCLUSIVE PERKS AND BENEFITS

As volunteers, you do so much for our University, and we like to do something for you in return! Throughout the year we offer a variety of exclusive benefits and perks for our volunteers, including regular swag draws, alumni event ticket discounts and more. Also, have you signed up for the Dal Alumni Benefits Program yet? We have developed partnerships with trusted companies to bring our alumni exclusive rates and special promotions. Learn more and sign up at www.dal.ca/alumni/benefits

WORKSHOPS AND TOOLKITS

When you volunteer with the Office of Advancement or one of our partners, we want to help you feel empowered, informed, and prepared to get the most out of your experience with us. With this in mind, we try to offer professional and/or personal development opportunities at various times throughout the year. These may take the form of web-based guides, facilitated workshops, group discussions, or self-paced toolkits. These opportunities are offered free to our volunteers and are continuously under development and evaluation to ensure we are offering you the highest quality of programming.

VOLUNTER OPPORTUNITIES

There are many ways to get involved with us as a volunteer. Our opportunities range in commitment level, accessibility and location, and the professional and personal skills that they employ and develop. Browse the following descriptions or **explore our full role descriptions** online to learn more.

Don't see what you were looking for, or not sure which is the best fit for you? Connect with our volunteer team at **volunteer@dal.ca** or **902-471-1008** and we will help you discover your perfect fit!



VOLUNTER OPPORTUNITIES

THE DALHOUSIE ALUMNI ASSOCIATION

With roots stretching back as far as 1871, the Dalhousie Alumni Association proudly represents our 160,000+ alumni worldwide. The DAA builds relationships and connections between alumni and their alma mater for a stronger Dalhousie as:

- Strategic advisors for the Office of Advancement
- Champions for the institution, our students, and our communities
- Dynamic and diverse professionals

BOARDS AND COMMITTEES

There are several boards and committees across our institution in which Dalhousie alumni and friends can become involved, including Faculty-based advisory boards and the Dalhousie Women's Connection. With diverse missions and initiatives, these groups of leaders, innovators, and change-makers contribute to the success of students, alumni and our communities as:

- Strategic advisors to the Office of Advancement, their Faculty, and/or the university community
- Champions for enhancing the student experience
- Thought leaders and collaborators



DAL INSIGHT CIRCLE

The Dal Insight Circle strengthens the university and its impact on a regional, national, and global level through the feedback, opinions, and voices of our alumni and friends. Insight Circle volunteers make a meaningful impact by:

- Answering one questionnaire per month on important university initiatives and decisions
- Bringing a diverse, global lens to our work
- Lending individual voices to a shared vision

LEARN MORE

DAL ALUMNI LINK

YOUR MENTORSHIP CONNECTION

Dal Alumni Link is a virtual one-to-one mentoring program designed to cultivate mentorship opportunities for our Dal alumni. Regardless of physical location, mentors can be matched to mentees all across the globe. You can volunteer as a mentor or sign up to benefit as a mentee.

Mentors are established Dal Alumni professionals who are committed to helping Dal Alumni with their career interests, passions, and goals. Learn more about how to become a Dal Alumni Link mentor!



LEARN MORE



OTHER VOLUNTEER OPPORTUNITIES

Throughout the year our various programs regularly benefit from the support and dedication of volunteers. Whether it is hosting a registration table at an alumni event, leading a water station at a community marathon, or coordinating a group of alumni and friends to volunteer at your local food bank, we have a variety of unique opportunities for you to get involved!

REUNIONS

Alumni reunions come in all shapes and sizes, from Faculties, class years, sports teams, and student society members. If you have a group of fellow Dalhousie alumni that you want to see reunite on campus, we can help you make it happen!

CONTACT

US

dal.ca/alumni
volunteer@dal.ca
902-471-1008









